

Opportunity Title: Connect Online helper

Project and Project Overview:

Connect Online is a project that enables us to help people become confident and comfortable with using online applications and communications.

Opportunity Description:

A Connect Online helper will assist individuals who need one on one help with becoming familiar and confident using popular software and applications. The training is tailored to the needs of the individual learner and is delivered at a pace that suits them.

Skills required:

Computer literate with experience in popular software and applications such as Facebook, Email, Amazon etc	Communication
Patience	Presentation

Training/Support required

There will be a Training Format to follow along with an Induction understanding/assessment at the start of each training session with the individual.

Training will be provided to the helpers in advance of the training sessions.

Benefits & Skills gained:

People skills	Training and presentation
Helping people get in contact with others	Assisting Social Isolation

Location:

The Ilfracombe centre for Induction training then sessions to be held at Ilfracombe Library

Hours/Times/Length of project:

Sessions will last approximately 1 hour. There will be a few sessions per week on a regular basis as demand requires.

Additional Information:

Report to:	Michelle Hudson / Kate Shimmell
Contact Details:	Kate (in the first instance) 01271 855340
DBS/Check Required:	No